

Terms and conditions of trade

General

These terms and conditions shall apply to all contracts of sale entered into by Security Net (UK) Limited (hereinafter called "the Company").

Severance

If for any reason any part of these terms and conditions are broken, the remainder of the terms and conditions will remain effective in full.

Prices

Prices are valid at the date of supply, and the Company reserves the right to make minor changes to prices due to currency and tax changes beyond the control of the Company. Consultancy prices illustrated on a separate page form part of these terms.

Delivery and travel

Delivery will be charged for goods where applicable. For site visits by an Engineer or Consultant beyond a reasonable distance travel time and subsistence may be added to the cost of the job. A minimum charge will be made for the first hour at your premises, or fifteen minutes for work carried out at ours.

Damage

All claims for damage during delivery or installation must be made verbally within 12 hours, and in writing within 24 hours of supply of goods or services. Claims for damage will be limited to the replacement value of the damaged goods.

Telephone support & advice

A minimum charge of fifteen minutes will be charged for telephone support calls with Customers except where the call is covered by a written support agreement, or being invoiced as part of a job.

Payment

For Customers without a credit account, payment by cheque will be required with each order. Where an order value is greater than £250 a deposit of 50% may be required in advance of supply of goods or services, and the remainder on delivery. Goods will not be supplied until a deposit payment has cleared.

For Customers with a credit account, payment is due "strictly" 14 days from invoice date unless otherwise stated on our invoice. Interest at 2.5% above base rate at Barclay's Bank may be charged at our discretion, on overdue invoices.

We will pursue bad debts at the County Court.

Interest on overdue accounts

Failure to pay within these terms will give the Company the right without prejudice to any other rights to which it may therefore be entitled:

- (i) To without notice, cancel or suspend any contract made between the Customer and the Company.

- (ii) To charge interest at the rate of 2.5% above Barclay's Bank PLC base rate, on the balance outstanding, with effect from the due date of the relevant invoices.

Customer acceptance

For all projects and site visits a detailed "Work Order and Time sheet" must be filled in, and signed by an authorised representative of the Customer. The Customer must ensure that a suitably qualified or responsible person is present at the time of job completion to acknowledge receipt of goods or completion of works.

Risk and ownership

Risk of goods will pass to the Customer at time of supply. Title in the goods will remain with the Company until payment for the goods and any associated interest has been made. If the Customer shall default on punctual payment for the goods, the Company shall be entitled to repossess the goods and make a reasonable charge for doing so.

Law & Disputes

These conditions should only be read in accordance with English law. The parties to this contract agree that the Company has the right to refer any disputes between the parties to arbitration.

Software licenses

The Customer is responsible for ensuring that all software installed on computers and associated equipment is licensed, unless the Company has specifically been paid to carry out software audits.

Computer Viruses & Hacking

The Company will not be responsible for any loss or damage caused by computer viruses or hacking, unless the Company has been proven to be negligent in its work.

Year 2000

The Company supplies goods which are in accordance with BSI DISC PD2000-1:1998. However the Company will not be responsible for any loss or damage as a consequence of date related failures in systems unless those systems have been proven to be non-compliant at time of supply. In this case the claim will only be limited to the replacement value of the failed component of the equipment or system supplied.

I confirm that I have read, understood, and agree to be bound by the above terms and conditions, and that I am duly authorised to accept these conditions on behalf of the Customer.

Signed

Print name

Date